

Position Specification – Junior IT Engineer

1. ABOUT BSOLVE

bsOLVE delivers software and services to help people make sense of an increasingly information-rich environment. We do this by helping individuals and groups within businesses to intelligently consume, share, direct, analyse and act on information.

The company is a Microsoft Gold Certified Partner with an eight year track record, and is a leading provider of Information Worker solutions, specifically in the SharePoint arena.

2. THE POSITION

bsOLVE is currently looking for a Junior IT Engineer, responsible for the following:

- Installation and configuration of various Microsoft infrastructure components.
- Configuration and maintenance of SharePoint in client environments (with assistance from the senior team).
- Internal systems management and troubleshooting (with assistance from the senior team):
 - Active Directory
 - Virtual Servers
 - Exchange
 - IIS
 - CRM
 - Project Server
- Miscellaneous technical troubleshooting tasks.

3. OPPORTUNITIES EXIST TO GROW INTO

- Advanced SharePoint and other technical installation and configuration.
- SharePoint technical consulting with clients.

4. YOU'LL REQUIRE THESE SKILLS

- Proven technical skills in a Microsoft environment, minimum 1 year experience.
- An interest and exposure to Microsoft system architecture
 - Windows Server 2003/2008
 - SQL Server (2005, 2008)
 - Active Directory
 - IIS
 - DNS
 - Mail services – SMTP, Exchange
 - Powershell
- Methodical troubleshooting logic.
- Documentation structuring ability.

5. DETAILED DUTIES

- Perform installation and initial technical configuration of Microsoft server components and SharePoint.
- Provide technical feedback to the rest of the SharePoint team during projects.
- Monitor server performance and report on issues.
- Perform server updates.
- Provide issue status reports to delivery team and clients.

6. PERSONAL SKILLS

- Excellent problem analysis and definition.
- The ability to communicate requirements, limitations, dependencies and timelines clearly and concisely via either e-mail, phone or in person.
- An affinity to working as part of a team.
- Tenacious attitude towards solving tricky problems beyond normal working hours.
- The ability to calmly work under pressure.
- Curiosity with a tendency to constantly research new trends and technology advancements.
- Independence and self-management within a communicated set of team goals.
- Diligence and thoroughness.
- A good sense of humour!

7. YOU CAN BE DESCRIBED AS FOLLOWS

You're interested in the wiring below the board.

You ask lots of questions, because your goal is to understand the real problem behind the requirement. After you've suggested a solution, you ask more questions, because you need to be sure that the solution will really work.

Your communication skills are top notch, because you need to put on paper, e-mail and into phone calls what's been mentally planned.

Problems are challenges to you, you thrive on gathering information, diagnosing, proposing and putting into action what's needed to solve technical glitches quickly and with minimal interruption to users. You're acutely aware of the fact that your technical knowledge is meaningless if your client cannot understand in simple terms what you're doing for them. You're not afraid to stay up late occasionally to resolve particularly tricky technical issues, and you gain huge satisfaction from making technical breakthroughs which support larger project objectives.

8. REMUNERATION LEVEL

Monthly Cost to Company: Market related, dependent on experience and assessed skill level.

9. INTERESTED?

Please send your CV and a short motivation of why you'd like to join the bsOLVE team to info@bsolve.co.za

Thank you for your interest!